



instruments
mobile experts

Repair report sheet

RE

for internal use

Dear Customer,

It is ecom's goal to perform maintenance, repairs and overhaul to your best satisfaction and within a timely manner at reasonable costs. Therefore we kindly ask you for your assistance in completing this report form sheet as completely as possible. The more details you can insert into this questionnaire, the better and faster ecom is enabled to provide you satisfying service.

It is mandatory to complete the fields indicated with (*).

Your **ecom instruments** - Team

Customer: Customer-No.: _____ Company:* _____

Address:* _____ Country/Postcode:* _____

Department: _____ Town:* _____

Commercial contact person: Mr. Mrs. _____

Telephone:* _____ Fax: _____

E-Mail: _____

Safe your data! There will be no liability by ecom instruments GmbH for lost data during the service procedure!

General information of malfunctioning: Device type: * _____

Serial number: * _____

Occurrence: Sporadically Regularly Continuously

Description: * (environment, usage)

Reproducibility: No Yes how? _____

Electrical:

Keyboard Display Contacts

Display fault Signal quality Accuracy

Other: _____

Mechanical:

Housing Accumulator Antenna Display

Contacts Connections Key functions / switch

Contaminations:

Device is contaminated with dangerous substance(s) No Yes Wherby: _____

Our Warranty- and Liability terms are valid.

Date: _____ **Signature:** _____